CUSTOMER SATISFICATION SURVEY

At Alif Security LLC, we prioritize your safety and satisfaction. Our commitment is to deliver unparalleled customer service and the utmost quality in security solutions. We value your input to maintain our high standards. Kindly spare a moment to complete the survey below. Your feedback is crucial in ensuring we consistently meet and exceed your expectations.

PLEASE RATE US ON A SCALE OF 1 TO 10.	PO	POOR						EXCELLENT				
1. Was our staff friendly and courteous throughout the duration of the work?	1	2 3	4	Ę	5	6	7	8	9	10		
2. Did we communicate project details, time-schedule, etc. clearly to you?	1	2 3	3 4	. [5	6	7	8	9	10		
3. Did we install fire/security equipment to yours and AHJ satisfaction?	1	2 3	3 4	. [5	6	7	8	9	10		
4. How satisfied are you with the total process of the sales and Installation?	1	2 3	3 4	Ę	5	6	7	8	9	10		
5. How likely are you to refer Alif Security LLC to other business owners, friends or colleagues?	1	2 3	3 4	. [5	6	7	8	9	10		

Additional Comments & Concerns

Do you have any additional comments, or suggestion you would like to share?

Yes, Alif Security LLC may use this testimonial on their website and/or promotional material.

_____ Please Initial

To Take This Survey Online, please visit <u>https://www.alifsecurity.com</u> and Click on the Customer Survey tab